

Promosso da

ABI Associazione
Bancaria
Italiana

IL SALONE dei PAGAMENTI 2026

PAYVOLUTION PEOPLE

PROVISIONAL AGENDA



Organizzato da

ABISERVIZI 

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BANCAFORTE
INNOVATION KEY

MILANO, ALLIANZ MICO SOUTH WING

24, 25, 26 NOVEMBRE 2026

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2026 THEMATIC AREAS

THE EVOLUTION OF EXPERIENCE

How experience is evolving

Payments are no longer just the conclusive moment of a process; they have now become a vital part of a relationship. They are experience, service, simplicity and customisation. This is the time when banks, merchants, fintech companies and platforms redefine the way people and businesses choose, purchase, pay and receive value. From omnichannel services to invisible payments and from AI to loyalty, experience becomes the place where technology and trust become closeness to customers.

Themes: customer journey, omnichannel services, unified commerce, AI, customisation, loyalty, embedded/invisible/contextual payments, merchant services, acceptance and data insight.



THE EVOLUTION OF ECOSYSTEMS

The evolution of ecosystems

The payments market no longer evolves vertically, it evolves via ecosystems. Banks, fintech and big tech companies, businesses, public administrations, merchants, platforms and technology providers move in value chains that are increasingly connected. This area narrates the new competition - and cooperation - for customer interface, data, integrated services and business models. This is the space where payments become industry, platform, partnership and growth.

Themes: platforms, wallets, super apps, embedded finance, open finance, new business models, partnerships, corporate payments, PA, B2B, sector verticalisation, sustainability and value chain reconfiguration.

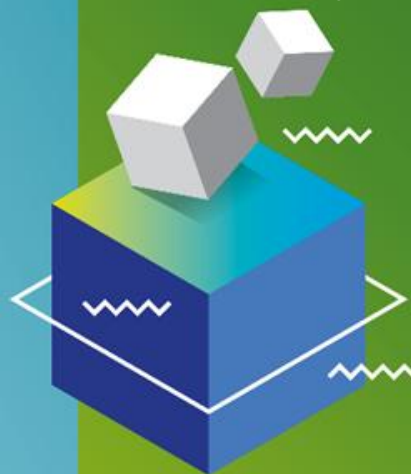


THE EVOLUTION OF MONEY & INFRASTRUCTURE

The evolution of money and infrastructure

Money takes on a new shape, gains speed and changes language. And with it, the infrastructures that make everything possible change too: circuits, rails, settlement models, interoperability, instant payments, cross-border payments, the digital euro, stablecoins and tokenised deposits. This area recounts the new strategic payments worksite: not just instruments, but a whole architecture of sovereignty, efficiency and innovation on which to build the future of the digital economy.

Themes: the digital euro, CBDC, stablecoins, tokenised deposits, programmable money, instant payments, A2A, payment rails, settlement, interoperability, cross-border and European payment sovereignty.

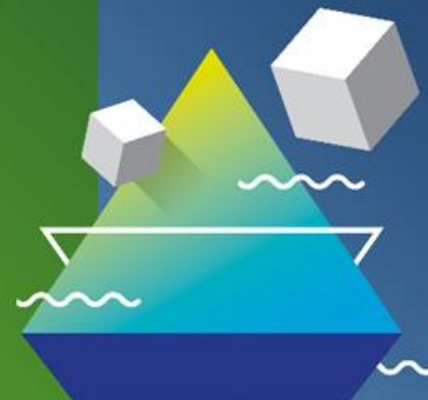


THE EVOLUTION OF TRUST

How trust is evolving

In the new digital ecosystem, trust is more than just necessary. It is an infrastructure to be designed, protected and grown. Regulation, digital identity, authentication, cybersecurity, anti-fraud techniques, AML, operational resilience and data governance have become enabling conditions for innovation. This area explains how security and compliance can turn limits into competitive levers, strengthening the role of banks as reliability guarantors across the market.

Themes: PSD3/PSR, AI Act, digital identity, authentication, data governance, cybersecurity, fraud prevention, AML, financial crime, operational resilience and risk management.



AGORÀ DEL FUTURO

In collaboration with
StartupItalia

The economy races at the speed of an algorithm, and the field where competition plays out is increasingly based on our ability to understand the shifting circumstances. Digital payments are not just a question of technology; they encapsulate the way that we approach and handle consumption, relationships, trust and security. During the latest edition of the Agora of the Future, we will find out what role institutions, banks and fintech companies occupy in this fast-paced transformation. Because, today more than ever, the future of finance coincides with the future of the people.

Themes: **Artificial Intelligence, cybersecurity, digital identity, instant payments, the digital euro, stablecoins, cryptocurrencies, the open ecosystem & fintech innovation and startups**



STAY FINTECH, STAY TECH

In collaboration with
Fintech District

The new stage and the new exhibition area dedicated to internationalisation and innovation where fintech evolves beyond the concept of "fin" and technology belongs to us all.

Themes: **the new frontiers of innovation, open innovation & fintech, artificial intelligence, embedded finance, B2B networking, cooperation and the future, internationalisation, investments.**

Powered by Agorà del Futuro



DIGITAL MARKETING AND INTEGRATED COMMUNICATION OBSERVATORY

Closing Event

In the new digital ecosystem, marketing and communication are becoming strategic pillars of the relationship between businesses and customers. The closing event of the Digital Marketing and Integrated Communication Observatory explores how data, AI, platforms and content are rewriting the rules governing trust and brand presence. From evolving customer journeys to the convergence of the physical and digital worlds, and from communities to new forms of communication, the Observatory explains how to build meaningful and consistent relationships in a context where value and engagement develop over time and across multiple touchpoints.

Themes: **AI and marketing automation, hybrid customer journeys, data and new metrics, physical-digital integration, platforms and communities, creator economy, social media and recommendations, brands and reputation, content and storytelling**

2026 Observatory appointments:

- **17 September**
- **7 and 8 October**

For further information about the Observatory, please email abiaderentisocial@abi.it



TERRAZZA DEI TALENTI

The Evolution of Human Potential
Skills, culture and new languages of finance

In an ecosystem that evolves at the speed of technology, the true distinguishing factor remains the human ability to interpret change, guide it and transform it into value. Terrazza dei Talenti is the area of the Salone dedicated to the people who make Payvolution possible: professionals, young talents, creators, innovators, communicators, educators, managers and the new generations. Here, the future of payments meets the future of skills. Not just upskilling and reskilling, but new ways of thinking, cooperating, communicating and building trust in the digital economy. From the languages of AI to financial culture, from inclusive leadership to new working models, from outreach to digital content, the Terrazza dei Talenti explores the evolution of the human being within the context of technological evolution. Because every technological transformation only becomes a reality when it encounters people capable of imagining it, understanding it and guiding it.

Themes: **Future skills, upskilling & reskilling, AI literacy and new work languages, financial and digital culture, inclusive leadership and organisational culture, talents and new professionals, content creation, community e dissemination, young generations and the future of work, and human-machine collaboration**





Provisional Sessions Schedule *Wednesday, November 25*



	Gold	Brown 1+2	Brown 3	Amber 1+2	Amber 3	Amber 4	Amber 5+6	Amber 7+8	Agorà del Futuro	Stay Fintech, stay Tech
09.00										
10.00	SESSION Making of digital euro ABI	SESSION Pay with your hand and iris: currency becomes the body ABI	SESSIONE Resilience in digital payments: a priority for everyone ABI	WORKSHOP MyBank: deferred payments and network-to-network connections MYBANK	WORKSHOP From the payment transaction to the ecosystem that simplifies things CUSTOM PAY	WORKSHOP TPPAY	WORKSHOP OPTIONED	SESSION From payment to relationship. Data, trust, and new collaboration models between banks and retailers ABI	SESSION 4. From platform bank to invisible bank: AI reshapes payments and relationships	Agenda being finalized ABI
11.00									BARCAMP I	
12.00	SESSION PSR and PSD3: the final sprint! ABI	SESSIONE The evolution of retail payments and the commitment of banks to customers and merchants ABI	WORKSHOP AI: a key driver of new payment platforms TAS	WORKSHOP OPTIONED	WORKSHOP OPTIONED	WORKSHOP The new era of corporate collections: value-creating platforms BFF	SESSION The hidden side of marketing: when payments make the difference ABI	WORKSHOP Embedded Finance: Platform or Bank – Who Wins the Customer? FISERV	SESSION 5 TBD	
13.00										
14.00		SESSION International payments at a crossroads: the move to OCT Inst. ABI	SESSION SRTP: from promise to reality ABI	SESSIONE Beyond payments: super apps and financial ecosystems ABI	WORKSHOP OPTIONED	SESSION Shopping without us: when AI does the buying ABI	SESSION Whatever it takes... to tokenize money ABI	WORKSHOP The SmartPOS as a touchpoint in the payment solutions ecosystem PAX ITALIA	SESSION 6. Regulation accelerates: AI Act, PSD3, and the new balance between innovation and controle controllo	
15.00										
16.00	Private Event	SESSION FRODI and FRIDA: new rules and new initiatives to combat fraud ABI	WORKSHOP OPTIONED	WORKSHOP The Bancomat ecosystem for Italy BANCOMAT	WORKSHOP CBI	WORKSHOP OPTIONED	WORKSHOP OPTIONED	SESSION The payments ecosystem: synergies between merchants and payment service providers ABI	BARCAMP II	SESSIONE 7 Money and vulnerability: generations, inclusion, and economic Independence
17.00										
18.00										

Attention: This schedule is to be considered provisional and subject to further changes, both in session titles and in the allocation of days and time slots for individual sessions. Please always refer to the updated schedule at www.salonedepagamenti.com.
Room assignments are provisional and for indicative purpose only



Schedule of the Terrazza dei Talenti - November 24/26



Tuesday
November 24

Wednesday
November 25

Thursday
November 26

09.00

10.00

11.00

12.00

13.00

14.00

15.00

16.00

17.00

18.00

PODCAST, MEETINGS, WORKSHOPS, SWING, INTERVIEWS,
KEYNOTE SPEECH AND MUCH MORE....

